

## **Mental Health Policy**

#### Introduction

The policy is to be read in conjunction with Guardians UK Child Protection & Safeguarding Policy and the A-Z of Behaviour Guidelines in the Student Handbook, understanding that Guardians UK has a responsibility to provide a safe and secure environment in which children can thrive.

#### **Background**

When registering with Guardians UK, parents complete a Medical Form where they declare physical and mental health information about their child. Due consideration is given to this information and further enquiries may be made before confirming guardianship of a child by Guardians UK to ensure Guardians UK can fully support the child's needs. If necessary, an individual risk assessment may be undertaken. If relevant medical information has been omitted and is later discovered Guardians UK upholds the right to withdraw guardianship for that child, giving sufficient time for the family to seek more appropriate guardianship from another provider.

#### **Provision of suitable host families**

Guardians UK currently has 2 host families located in Somerset, where the primary carer is well trained and experienced in looking after young people with complex mental health needs so is potentially able to offer host family support for a young person at short notice in the right location.

## Storage & provision of student medication by host family

When Guardians UK host families are caring for students taking regular prescribed medication or students who have medical conditions, the primary carer will have been informed in advance and given the choice of whether to host or not. If the hosting is to go ahead, appropriate training and advice will have been given to the primary carer along with clear instructions on where to store the medication and how often and when to dispense it. The primary carer will keep a record of the medication and when it is dispensed.

Host families are expected to possess a basic First Aid kit and to provide medical care as they would to their own children. If a Guardians UK child were to have a known medical or dietary allergy this would be listed clearly on the information received by the host family and any training and advice provided.

Host families are encouraged to contact Guardians UK duty guardian during their hosting if they require any advice or support with the medical care of the child.

Website: www.guardiansuk.com Email: info@guardiansuk.com Tel: +44 (0)1823 703199

#### Working with schools

Guardians UK maintains open communications with key staff in schools with Guardians UK students and will support the school and the best interest of the child in all decisions regarding the welfare of the child. If a child were experiencing a mental health issue whilst at school Guardians UK would expect to be informed of that as early as possible, especially if it may lead to the student needing to leave school and spend time out of the boarding house. Guardians UK encourages early discussions so we can best manage each unique situation.

If a school insists that a student needs to be removed from their care for mental health reasons Guardians UK requires to be told the full circumstances before deciding whether a suitable host fanily can be found. Discussions will follow to ascertain if it is in the student's best interests to leave the school, and the school needs to understand they are responsible for informing the child's parents of this decision before the child is removed.

The school needs to complete a Guardians UK 'Student Removal Form' in full before Guardians UK will agree taking responsibility for the child. See Appendix A.

Once agreement has been reached between the school, parents and Guardians UK, Guardians UK will try to place the students with a suitable host family until either they are able to return to school or until they return to their own family home. Guardians UK will keep in very close contact with the host family whilst they are hosting a student displaying mental health needs.

If a suitable host family is not available and the child is unable to return to their parents' home immediately, then the child will stay with a Guardians UK employee until other arrangements can be made.

#### Working with parents/agents

In the best interests of the child and whilst respecting confidentiality, Guardians UK creates and maintains open communication with parents and agents. Guardians UK works closely with the parents to support the child whilst in school and if they are staying with a Guardians UK host family to facilitate the best outcome. If a young person has been excluded from school for mental health reasons and is staying with a host family, Guardians UK will encourage the parents to facilitate a speedy and safe return to the home country for the child and will work closely with them to deliver the child safely to the UK airport.

Where possible Guardians UK will facilitate interpreters to help both the parents and child better understand the situation and the options available to them.

## **Warning Signs**

Whilst appreciating all young people react differently in difficult situations below are some possible warning signs that a young person may be experiencing mental health issues:

- Excessive worrying or fear
- Feeling excessively sad or low
- Confused thinking or problems concentrating
- Extreme mood changes, including uncontrollable "highs" or feelings of euphoria
- · Withdrawal from friends and activities

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- Significant tiredness, low energy, or problems sleeping
- Emotional outbursts
- Substance abuse
- Feeling guilty or worthless

It any Guardians UK staff notice these changes of behaviour amongst the young people they are caring for they should report this to any member of the Guardians UK team or to Helen Lewis, Director & DSL. Staff will also signpost young people if appropriate to any of the support agencies listed in Appendix B – Mental Health Support List.

### **Management of Disclosures**

Any disclosure made by a student needs to be taken seriously and the steps explained in the Guardians UK Child Protection & Safeguarding Policy need to be followed and referral should be made specifically to Appendices D (How to Respond to a Disclosure) & H (Cause for Concern Reporting Form) of that policy.

## **Mental Health Training**

As well as participating in regular Child Protection & Safeguarding Training, Guardians UK staff continually update their knowledge in areas such as Mental Health by attending relevant CPD and cascading the information to their colleagues at weekly meetings.

Up to date training logs are available for all Guardians UK employees upon request.

# Appendix A



#### **Student Removal Form**

For us to support our student in the best way possible, we request the following student removal form is completed in full. Please note that a representative of Guardians UK will not be able to collect the student until this form has been completed and returned to us by email to info@guardiansuk.com

School Name	
Student Name	
Date of Birth	
Reason for request for	
removal of student	
Has the student's parent	
been informed & are	
they in agreement?	
Has the student been	
assessed by a medical	
professional?	
Date of assessment if	
applicable	
Please provide a	
summary of assessment	
if applicable	
Is the student at risk of	
harm to themself?	
Is the student at risk of	
harm to others?	
Has the school followed	
its mental health & child	
protection procedures?	
Please provide full	
details of any medication	
How long do you expect	
the child to be away	
from school?	
Will the child be	
attending lessons as	
normal whilst away from	
boarding?	

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Any other additional	
information	
we should be made	
aware of	
Staff signature & date	
Staff signature & date	
Staff signature & date Staff Name & job title	

# Appendix B – Mental Health Support List

Action for Children - Parent Talk	https://parents.actionforchildren.org.uk/
Parenting advice for parents/carers of 0-19 year olds, including parenting coaches.	
Activity Alliance	www.activityalliance.org.uk/about-us
Join members, partners and disabled people to make active lives possible. Challenges perceptions and changes the reality of disability, inclusion and sport.	
ADHD and You	www.ADHDandyou.co.uk
Resources & people to turn to about	Tel: 01256 894003
ADHD. Help to find what works for individual YP: To keep ADHD to	For general enquiries:
themselves, just involve their family & ADHD management team, or to share their story with a friend or family.	Shire Pharmaceuticals Limited 1 Kingdom Street, London, W2 6BD
ADHD Foundation	www.adhdfoundation.org.uk
Health & education service offering support to people living with ADHD, Autism, Dyslexia, Dyspraxia, Dyscalculia and Tourette's Syndrome. Website has information & useful resources for CYP, adults, parents & professionals. Topics include: returning to school after lockdown; coping with feelings of anger; boundaries; MH; conflict resolution, self-care; 10 tips to support your teenager; EHCP & transition.	
Age UK	Tel: 0800 298 0579
For people alone who want to talk.	
Amaze	www.amaze.org
Gender issues, sex education, relationships.	
Anna Freud	www.annafreud.org
MH charity for children & families.	

## **Anxiety Canada**

Information, and programmes videos on the website to help reduce excess anxiety. Home management strategies and professionals providing help. Works with experts to increase awareness, promote education and improve access to evidence based resources on anxiety. Many free of charge, self-help, downloadable resources to support management of anxiety for young people, adults, new mothers, children.

#### www.anxietycanada.com

## www.youth.anxietycanada.com

The "Mindshift" app can be downloaded via this website (anxietycanada.com/resources/mindshift-cbt/)

# **Anxiety UK**

For any form of anxiety, mild to severe. Fast access to reduced cost therapy and access to several specialist helplines.

## www.anxietyuk.org.uk

Helpline: 08444 775 774 (Mon-Fri 9.30-5.30)

# **Asperger's and ASD** (see also AUTISM section below)

Resources & links for professionals, parents & people with Aspergers.

## www.tonyattwood.com.au

# **2gether Assertive Outreach Team**

Help in a crisis. Develops supportive & therapeutic relationships with service users with severe enduring mental illness.

### 0800 169 0398 24hrs

### **Aston Project**

Works with 9-17 year olds to reduce harm, crime and anti-social behaviour. Helps inspire YP to make better decisions, utilise their skills, promote ethos of 'work for reward'.

## www.astonproject.co.uk

Email: <u>AstonProject@gloucestershire.pnn.police</u> (referral form online)

#### At a Loss.org

Website with information and support to find bereavement help, practical information, resources and free counselling via the livechat service, GriefChat.

### www.ataloss.org

Website: www.guardiansuk.com Email: info@guardiansuk.com Tel: +44 (0)1823 703199

Autism – The National Autistic	www.autism.org.uk
Society (see also The Girl with the Curly Hair Project)	<b>Helpline</b> : 0808 800 4104 (Mon—Thu 10am-4pm; Fri 9am-3pm
, , ,	Email: autismhelpline@nas.org.uk
	Education Rights - Tel. 0808 800 4102
	Parent to Parent Support Line: Tel. 0808 800 4106 (freephone)
	Autism support nationwide helpline tel: 0800 031 5445
	Mon-Thu 9am-8pm
	Fri 9am-5pm
	www.autism.org.uk/earlybird
Early Bird programmes	
	EarlyBird (for parents with Autistic children under 5 years) and EarlyBird Plus (ages 4-9) are support programmes for parents and carers, offering advice and guidance on strategies and approaches for dealing with young autistic children. The EarlyBird Healthy Minds programme is a six-session parent support programme to help promote good mental health in autistic children.
Carol Gray's website	https://carolgraysocialstories.com/social-stories
Social stories and other resources.	
Barnado's	www.barnardos.org.uk
Provides a number of services to YP and families.	
Beat	www.beateatingdisorders.org.uk
Eating disorders support, recovery	I'm Supporting Someone (beateatingdisorders.org.uk)
information, support services.	Helpline: 0808 801 0677. Youthline: 0808 801 0711
Blue Cross for Pets	https://www.bluecross.org.uk/pet-bereavement-and-pet-loss
Pet bereavement and pet loss support. If you have lost, or are	Free Helpline: <b>0800 096 6606</b> (every day from 8.30am – 8.30pm)
facing saying goodbye to, a much loved pet and need somebody to	Email: pbssmail@bluecross.org.uk

talk to, our Pet Bereavement Support Service is here.	
Blurt it out	https://www.blurtitout.org/resources
Resources/information to help understand more about depression and lifestyle changes.	
Bristol Mindline	Tel: 0808 808 0330 (Wed-Sun 8-12 midnight)
Suicide helpline (Bristol and South Gloucestershire)	
British Dyslexia Association (BDA)	www.bdadyslexia.org.uk
Brook	www.brook.org.uk
Sexual health & wellbeing for under 25's. Emergency Contraception, Chlamydia screening under 25s. Advice for professionals on CSE, health & wellbeing, sexual behaviours traffic light tool, etc	
Bullying UK (see also Family Lives)	www.bullying.co.uk
Part of Family Lives service	
Cafcass	www.cafcass.gov.uk
The Children and Family Court Advisory and Support Service is a non-departmental public body in England set up to promote the welfare of children and families involved in family court.	0300 456 4000 (Mon-Fri, 9-5, excluding BH)  www.cafcass.gov.uk/contact-us
CAMHS	www.CAMHS-resources.co.uk/websites
Link to lots of websites and resources	WEBSITES   CAMHS Resources (camhs- resources.co.uk)https://www.camhs- resources.co.uk/websites
Calm (Campaign against living	www.thecalmzone.net/
miserably)  Helpline for men who are down or have hit a wall for any reason, who need to talk or find information and support. Open 5pm-midnight, 365 days a year.	Helpline: 0800 58 58 58
Christians agains poverty (CAP)	www.capuk.org

Advise on debt life skille job olube	T-1. 01074 760700
Advice on debt, life skills, job clubs, fresh start.	Tel: 01274 760720
	Email: info@capuk.org
CareConfidential	www.careconfidential.com
Support following abortion	Tel: 0300 4000 999
Carers Trust	www.carers.org/about-us/about-young-carers
A young carer is someone under 18 who helps look after someone in their family, or a friend, who is ill, disabled or misuses drugs or alcohol. Help for young carers to cope with their caring role through specialised services across the UK.	For general enquiries, please email: info@carers.org
Centrepoint	www.centrepoint.org.uk
Homelessness support	0800 587 5158 or email supportercare@centrepoint.org
Chat Health	Text a School Nurse on: 07507 333 351
For ages 11-19, advice on drinking, alcohol, smoking, problems with friends and family, body changes, relationships, bullying, feeling sad or angry, social media, exam anxiety, self harm, mental health and healthy eating.	
Child Bereavement UK	www.childbereavementuk.org
Supports families and educates	Tel: 0800 02 888 40
professionals when a baby or child dies or is dying, or when a child is	Helpline: <b>0800 028 8840</b> (Monday to Friday, 9am-5pm)
facing bereavement. The support	Email: support@childbereavementuk.org
and information helpline provides confidential support, information and guidance to families and professionals.	Online Chat: https://www.childbereavementuk.org/booked-telephone-support
Child Death Helpline	http://childdeathhelpline.org.uk/
Helpline for anyone affected by the death of a child of any age, under any circumstances, however long	Free Helpline: <b>0808 800 6019</b> (from mobile) / <b>0800 282 986</b> (Mon-Fri, 10am-1pm; Tue 1pm-4pm; Wed 1pm-4pm; Every evening 7pm-10pm)
ago.	Email: contact@childdeathhelpline.org
Child Mind	https://childmind.org
A-Z information for anyone with a child struggling with their MH.	Topics A-Z   Child Mind Institute

ChildLine	www.childline.org.uk
(Also see app 'For Me')	Tel: 0800 1111
Support on abuse, bullying, family issues	
Childnet	www.childnet.com/
Sexual harassment 13-17 years. To help make the internet safe	<b>Tel</b> : <u>+44 (0)20 7639 6967</u> Email: <u>info@childnet.com</u>
CHUMS	www.chums.uk.tics-and-tourettes
Tics and Tourettes support	
Citizen's Advice Bureau	www.citizensadvice.org.uk
Advice on a range of issues, including money, work, debt, consumer, housing, family, law, immigration, health.	Tel: (insert your local number)
Crime stoppers	Tel: 0800 555 111
To report any crime or child exploitation	
Cruse Bereavement Care	
Cruse bereavement Care	www.cruse.org.uk
(See Hope Again for the youth	Email helpline: helpline@cruse.org.uk
(See Hope Again for the youth website)  The free national helpline offers a listening ear and emotional support to anyone who has lost someone they love, or been affected by a	Email helpline: <a href="mailto:helpline@cruse.org.uk">helpline: helpline@cruse.org.uk</a> Helpline: 0808 808 1677 (Mon-Fri 9.30-5pm (excluding bank holidays), with extended hours on Tue, Wed and Thu evenings
(See Hope Again for the youth website)  The free national helpline offers a listening ear and emotional support to anyone who has lost someone they love, or been affected by a bereavement.  Ditch the Label  Anti-Bullying Charity. Provides emotional, psychological and	Email helpline: <a href="mailto:helpline@cruse.org.uk">helpline: 0808 808 1677 (Mon-Fri 9.30-5pm (excluding bank holidays)</a> , with extended hours on Tue, Wed and Thu evenings until 8pm).
(See Hope Again for the youth website)  The free national helpline offers a listening ear and emotional support to anyone who has lost someone they love, or been affected by a bereavement.  Ditch the Label  Anti-Bullying Charity. Provides	Email helpline: <a href="mailto:helpline@cruse.org.uk">helpline: 0808 808 1677 (Mon-Fri 9.30-5pm (excluding bank holidays)</a> , with extended hours on Tue, Wed and Thu evenings until 8pm). <a href="mailto:helpline:help&lt;/td&gt;&lt;/tr&gt;&lt;tr&gt;&lt;td&gt;(See Hope Again for the youth website)  The free national helpline offers a listening ear and emotional support to anyone who has lost someone they love, or been affected by a bereavement.  Ditch the Label  Anti-Bullying Charity. Provides emotional, psychological and physical support to those who are impacted by bullying in offline and digital environments.&lt;/td&gt;&lt;td&gt;Email helpline: helpline@cruse.org.uk  Helpline: 0808 808 1677 (Mon-Fri 9.30-5pm (excluding bank holidays), with extended hours on Tue, Wed and Thu evenings until 8pm).  https://www.ditchthelabel.org/  Helpline: (01273) 201129 (We're in the office between 09:00 – 17:30)&lt;/td&gt;&lt;/tr&gt;&lt;tr&gt;&lt;td&gt;(See Hope Again for the youth website)  The free national helpline offers a listening ear and emotional support to anyone who has lost someone they love, or been affected by a bereavement.  Ditch the Label  Anti-Bullying Charity. Provides emotional, psychological and physical support to those who are impacted by bullying in offline and&lt;/td&gt;&lt;td&gt;Email helpline: &lt;a href=" mailto:helpline@cruse.org.uk"="">helpline: 0808 808 1677 (Mon-Fri 9.30-5pm (excluding bank holidays)</a> , with extended hours on Tue, Wed and Thu evenings until 8pm). <a href="https://www.ditchthelabel.org/">https://www.ditchthelabel.org/</a> Helpline: (01273) 201129 (We're in the office between 09:00 – 17:30)  Email via online form: <a href="https://www.ditchthelabel.org/contact/">https://www.ditchthelabel.org/contact/</a>
(See Hope Again for the youth website)  The free national helpline offers a listening ear and emotional support to anyone who has lost someone they love, or been affected by a bereavement.  Ditch the Label  Anti-Bullying Charity. Provides emotional, psychological and physical support to those who are impacted by bullying in offline and digital environments.	Email helpline: <a href="mailto:helpline@cruse.org.uk">helpline: 0808 808 1677 (Mon-Fri 9.30-5pm (excluding bank holidays)</a> , with extended hours on Tue, Wed and Thu evenings until 8pm). <a href="mailto:https://www.ditchthelabel.org/">https://www.ditchthelabel.org/</a> Helpline: (01273) 201129 (We're in the office between 09:00 – 17:30)  Email via online form: <a href="https://www.ditchthelabel.org/contact/">https://www.ditchthelabel.org/contact/</a> Facebook: <a href="https://www.facebook.com/DitchtheLabel/">https://www.facebook.com/DitchtheLabel/</a>

Support on health for schools, parents/carers, and health professionals.	
Family Links	www.familylinks.org.uk/
Online support and nurturing programmes. Good ideas and resources.	
Family Lives	www.familylives.org.uk
Advice on family issues and bullying. 24 hour helpline.	Tel: 0808 800 2222 (Mon-Fri 9am-9pm; Sat-Sun 10am-3pm) www.bullying.co.uk
Fearless	www.fearless.org/en
Non-judgemental info and advice about crime and crimality. A safe place to give info about crime anonymously. Also has a section for professionals, with resources to use with YP and info about:	
Weapons, CSE, Theft/ Robbery, Criminal damage, Violence, Gangs (County Lines), Drugs, Abuse, Cybercrime.	
Genderbread	www.genderbread.org
A teaching tool for breaking the big concept of gender into bite sized pieces.	
Get Connected	www.getconnected.org.uk
Provides private rehabilitation to	Tel: 0203 993 5571
treat drug and alcohol addiction, and process addictions like gambling, sex & love and eating disorders	Email: info@getconnected.org.uk
Get Self Help	www.getselfhelp.co.uk/anxiety.htm
Website provides CBT self help & therapy resources, worksheets, information sheets and self help mp3s.	
GIDS	www.tavistockandportman.nhs.uk/care-and-treatment/our-
The Gender Identity Development Service (GIDS) is for children/YP	clinical-services/gender-identity-development-service-gids

and their families, who experience difficulties in the development of their gender identity. It's a national specialised service, based in London and Leeds.	
Gingerbread	www.gingerbread.org.uk
Support for single parents.	Tel: 0207 428 5400
Grief Encounter	www.griefencounter.org.uk
A free service that supports bereaved children and young people.	Helpline: 0808 802 0111 (Mon - Fri 9-9). Can chat via website.  Email: contact@griefencounter.org.uk  For advice & guidance, email: ecounselling@griefencounter.org.uk
НарруМарѕ	www.happymaps.co.uk
Worried about a YP's behaviour or mental health and not sure what's normal? Signposting to books, websites, counselling and parent groups.	
harmLESS	www.harmless.org.uk
For those who have contact with YP who are self-harming. Designed to help you talk about self-harm with a YP so that you can decide what support might be helpful.	
Headway	www.headway.org.uk
Promoting life after brain injury.	Tel: 0808 800 2244
Hollie Guard	www.hollieguard.com
Turns phone into a personal safety device. If in danger, a shake or tap activates Hollie Guard and sends your location and audio/video evidence to your emergency contact. A second shake sends out a high pitched alarm and the flash starts to strobe.	
Intercom Trust	www.intercomtrust.org.uk
A lesbian, gay, bisexual & trans charity working across Cornwall, Devon, Dorset and South West,	

Website: <a href="mailto:www.guardiansuk.com">www.guardiansuk.com</a> Tel: +44 (0)1823 703199

counselling, training, info, groups, online directory, etc.  Kidscape Advice about bullying for children and parents.  Kooth Free advice and support. Counsellors.  Live, Life, Well Suicide prevention, med info, self-help (depression, anxiety, sleep), 16-19 year old section.  Exercise Well/Eat Well/Manage Well ManKind  Meris Advice Line Helpline for men experiencing domestic violence from a partner or ex-partner (or from other family members).  Mermaids A safe place for young trans people (up to 20 yrs) to find support & help one another.  Mind Information, advice and support to young people with a mental health problem and their carers.  Sieep support.  MindU Meditation, anxiety.  Moodcafe  www.mindcag.uk Tel: 01823 334 244  www.mensadviceline.org.uk Freephone: 0808 801 0327 (free), Mon-Fri 9am-5pm Email: info@mensadviceline.org.uk  www.mermaidsuk.org.uk Helpline: 0808 801 0400 (Mon-Fri 9am-9pm)  www.mind.org.uk Tel: 0300 123 3393 Text: 86463  www.mind.org.uk/information-support/types-of-mental-health-problems/sleep-problems/sleep-problems/  www.mindful.org  www.moodcafe.co.uk	providing support, advocacy,	
Advice about bullying for children and parents.  Kooth  Free advice and support. Counsellors.  Live, Life, Well  Suicide prevention, med info, self-help (depression, anxiety, sleep), 16-19 year old section.  Exercise Well/Eat Well/Manage Well Socialise Well/Think Well  ManKind  Tel: 01823 334 244  Men's Advice Line  Helpline for men experiencing domestic violence from a partner or ex-partner (or from other family members).  Mermaids  A safe place for young trans people (up to 20 yrs) to find support & help one another.  Mind  Information, advice and support for young people with a mental health problem and their carers.  Sleep support.  MindUnd  Mindful  Meditation, anxiety.	counselling, training, info, groups,	
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Counsellors.  Live, Life, Well  Suicide prevention, med info, self-help (depression, anxiety, sleep), 16-19 year old section.  Exercise Well/Eat Well/Manage Well  Socialise Well/Think Well  ManKind  Tel: 01823 334 244  Men's Advice Line  Helpline for men experiencing domestic violence from a partner or ex-partner (or from other family members).  Mermaids  A safe place for young trans people (up to 20 yrs) to find support & help one another.  Mind  Information, advice and support for young people with a mental health problem and their carers.  Sleep support.  Mind  Mind  Mind  Meidatian, anxiety.  www.mind.org.uk/information-support/types-of-mental-health-problems/sleep-problems/sleep-problems/sleep-problems/  www.mindful.org  www.mindful.org  www.mindful.org	Kooth	www.kooth.com/
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help (depression, anxiety, sleep), 16-19 year old section.  Exercise Well/Eat Well/Manage Well  Socialise Well/Think Well  ManKind  Tel: 01823 334 244  Men's Advice Line  Helpline for men experiencing domestic violence from a partner or ex-partner (or from other family members).  Mermaids  A safe place for young trans people (up to 20 yrs) to find support & help one another.  Mind  Information, advice and support for young people with a mental health problem and their carers.  Sleep support.  Www.mind.org.uk/information-support/types-of-mental-health-problems/sleep-problems/  www.mindful.org  Www.mindful.org  Www.mindful.org	Live, Life, Well	www.live-lifewell.net
Well Socialise Well/Think Well  ManKind Tel: 01823 334 244  Men's Advice Line Helpline for men experiencing domestic violence from a partner or ex-partner (or from other family members).  Mermaids A safe place for young trans people (up to 20 yrs) to find support & help one another.  Mind Information, advice and support for young people with a mental health problem and their carers.  Sleep support.  Www.mind.org.uk/information-support/types-of-mental-health-problems/sleep-problems/ Meditation, anxiety.  Tel: 01823 334 244  www.mensadviceline.org.uk Freephone: 0808 801 0327 (free), Mon-Fri 9am-5pm Email: info@mensadviceline.org.uk  Helpline: 0808 801 0400 (Mon-Fri 9am-9pm)  Www.mind.org.uk  Tel: 0300 123 3393  Text: 86463  Www.mind.org.uk/information-support/types-of-mental-health-problems/sleep-problems/  Www.mindful.org  Meditation, anxiety.	help (depression, anxiety, sleep),	
ManKind       Tel: 01823 334 244         Men's Advice Line       www.mensadviceline.org.uk         Helpline for men experiencing domestic violence from a partner or ex-partner (or from other family members).       Freephone: 0808 801 0327 (free), Mon-Fri 9am-5pm         Mermaids       www.mermaidsuk.org.uk         A safe place for young trans people (up to 20 yrs) to find support & help one another.       Helpline: 0808 801 0400 (Mon-Fri 9am-9pm)         Mind       www.mind.org.uk         Information, advice and support for young people with a mental health problem and their carers.       Tel: 0300 123 3393         Sleep support.       www.mind.org.uk/information-support/types-of-mental-health-problems/sleep-problems/         Mindful       www.mindful.org         Meditation, anxiety.       www.mindful.org		
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Mind       www.mind.org.uk         Information, advice and support for young people with a mental health problem and their carers.       Tel: 0300 123 3393         Text: 86463       Text: 86463         Sleep support.       www.mind.org.uk/information-support/types-of-mental-health-problems/sleep-problems/sleep-problems/         Mindful       www.mindful.org         Meditation, anxiety.       www.mindful.org	Mermaids	www.mermaidsuk.org.uk
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Mindful www.mindful.org  Meditation, anxiety.		Text: 86463
Meditation, anxiety.	Sleep support.	
	Mindful	www.mindful.org
Moodcafe www.moodcafe.co.uk	Meditation, anxiety.	
	Moodcafe	www.moodcafe.co.uk

Info and resources relevant to common psychological problems. Self-help guides and websites.	
Moodjuice	www.moodjuice.scot.nhs.uk
Online support for a range of issues, e.g., anxiety.	www.moodjuice.scot.nhs.uk/obsessioncompulsion.asp.ocdin fo
Muslim Youth Helpline	Tel: 0808 808 2008
NCDV (National Centre for Domestic Violence)  Free, fast emergency injunction service to survivors of DV regardless of their financial	www.ncdv.org.uk  Freephone: 0800 970 2070  Text: Text "NCDV" to 60777 and we'll call you back
circumstances, race, gender or sexual orientation	To Make A Referral:
Sexual orientation	Tel: 0207 186 8270 or 0800 970 2070 (Press option 1)
National Citizen Service (NCS)  For 16-18 year olds. Helps build skills for work and life, while taking on new challenges and meeting new friends. Runs in spring, summer and autumn. Short time away from home taking part in a team community project. Brings together YP from different backgrounds & helps them develop confidence, self-awareness & responsibility. Encourages personal & social development.	https://www.gov.uk/government/get-involved/take-part/national-citizen-service
National Domestic Violence	https://www.refuge.org.uk/get-help-now/phone-the-helpline/
For women experiencing DV, their family, friends, colleagues & others calling on their behalf. The Helpline gives support, help & info, wherever the caller might be in the country. Female helpline support workers & volunteers. Confidential. Translation facilities & a service for callers who are deaf or hard of hearing.	Tel: 0808 2000 247 (Freephone, 24 hours)
National Self-Harm website	www.nshn.co.uk

National Suicide Prevention	
Alliance (NSPA)	
NHS 111	www.nhs.uk
Health advice 24 hours a day.	Tel: 111
NHS Choices	www.nhs.uk/livewell/depression/pages/depressionhome.asp
Low mood and depression.	X
Suicidal thoughts.	www.nhs.uk/conditions/suicide
	www.nhs.uk/conditions/stress-anxiety-depression
Nip in the bud	www.nipinthebud.org
Works with MH professionals to produce short films and fact sheets on ADHD, anxiety, conduct disorder, depression, OCD, PTSD, etc) to help parents, teachers & others caring for/working with children to recognise MH disorders and inform them how to obtain professional assessment to improve the prospects of early diagnosis and effective treatment.	
No Panic	www.nopanic.org.uk
Info and advice for carers/young	Youth Helpline Tel: 0330 606 1174
people aged 13-20. Panic, Anxiety, Phobias, OCD, exam stress, family anxiety. Youth mentoring, helpline, and workshops.	(3-6pm Mon, Tue, Wed, Fri; 3-8pm Thu; 6-8pm Sat)
NSPCC	
NSPCC helpline (new helpline for CYP who have been victims of abuse at school, and for worried adults and professionals who need support and guidance. The helpline is called Report Abuse in Education).	NSPCC helpline: 0800 136 663 Email: help@nspcc.org.uk

If you're worried about a child, even if you're unsure, contact our professional counsellors for help,	www.nspcc.org.uk
advice and support.	Tel: 0808 800 5000
ChildLine offers free, confidential advice and support whatever your worry, whenever you need help.	NSPCC FGM helpline: <b>0800 028 3550</b>
,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	18 or under, contact ChildLine free: Tel: <b>0800 1111</b>
Parent Support Link	https://www.parentsupportlink.org.uk/
Supporting & informing families & friends of people who use drugs and alcohol.	Helpline: <b>023 8039 9764</b> (24/7)
Place2be	www.place2be.org.uk
MH resources for schools.	Mental health resources for schools - Place2Be
Pregnancy Choices Directory	www.pregnancychoicesdirectory.com
Help for those facing unplanned pregnancy or following an abortion.	
Prospects	www.prospects.co.uk/What-We-Do
Advice and guidance on employment and skills. Support to vulnerable YP to help reduce risk, keep them safe and improve their life chances. Education and learning for early years, schools and prisons.	
RAE (Relationships, Advice, Education)	Tel: 08456 029 035 - project coordinator
Workshops to schools & groups, complimenting the school curriculum. Identify healthy & not healthy relationship, abuse, forced marriage, fgm, who to contact.	
Rainbow Trust	www.rainbowtrust.org.uk
Supports families who have a child aged 0-18 years with a life threatening or long-term illness.	Tel: 01372 363438

Refuge	www.refuge.org.uk
Support & advice for women & children on dealing with domestic violence.	Free Helpline: <b>0808 2000 247</b> (24-hour)
Relate	www.relate.org.uk
Help with challenging relationships, problems with friends, parents, teachers, or in love life. Confidential space to express thoughts, feelings and emotions. Live Chat service connects to a counsellor who will listen & help find solutions to get life back on track.	Tel: 0300 100 1234
	Email: relate.enquiries@relate.org.uk
Relax Kids	www.relaxkids.com
Child relaxation training, classes and resources. Online mindfulness.	
Riprap	www.riprap.org.uk
Support for teenagers when a parent or carer has cancer.	
Royal College of Psychiatrists	www.rcpsych.ac.uk/healthadvice/parentsandyouthinfo/parent scarers/worriesandanxieties.aspx
Samaritans	www.samaritans.org.uk
For emotional support to people in	
despair and potential suicide	Free 24-hour helpline: 116 123
SAMM (Support after Murder and	www.samm.org.uk
Manslaughter)	Tel: 0121 471 1200
UK Charity supporting families bereaved by Murder and Manslaughter. Advice and training to many agencies on issues relevant to the traumatically bereaved.	
Sane	www.sane.org.uk
Saneline suicide helpline.	Helpline: 0300 304 700 (4.30pm-10.30pm every day)
Provides practical help, emotional support and specialist information to individuals affected by MH problems, their family, friends and carers.	Textcare: comfort and care via text message, sent when the person needs it most: <a href="https://www.sane.org.uk/textcare">www.sane.org.uk/textcare</a> Peer support forum: <a href="https://www.sane.org.uk/supportforum">www.sane.org.uk/supportforum</a>

Self-Injury Support (see also	www.selfinjurysupport.org.uk
Rethink and National Self Harm)	
Support for professionals.	Tel: 0117 927 9600
Improving support and knowledge	Email: info@selfinjurysupport.org.uk
around self-injury	
Sexting Advice	www.swgfl.org.uk/magazine/Managing-Sexting-
SWGfL is a charitable trust that	Incidents/Sexting-Advice.aspx
specialises in supporting schools,	
agencies and families to effect	SWGfL Main Office Tel: 0345 601 3203
lasting change with the safe and	
secure use of technology. Educational online safety tools,	Email: enquiries@swgfl.org.uk
services and resources. Works	
closely with UK and International	https://parentinfo.org/page/for-schools
Governments & Agencies; organisations and technology	https://parentzone.org.uk/
providers in advising and shaping	
policy, practice and legislation.	
Shelter	https://england.shelter.org.uk/
Housing & homelessness. Helpline	Free helpline (open every day): 0808 800 4444 (for urgent
for someone who has nowhere to	need of housing advice -8am - 8pm on weekdays; 9am -
sleep, might be homeless soon, have somewhere to sleep but	5pm on weekends)
nowhere to call home, could be at	
risk of harm, or feels very	
overwhelmed about their housing situation	
	T . 011011T . 05050
Shout	Text SHOUT to 85258
24/7 text service for anyone in	
crisis, not coping, and needing immediate help. Support for	
anxiety, depression, abuse, panic	
attacks, suicidal thoughts, self-	
harm, relationships, bullying.	
Sibs	www.sibs.org.uk
For brothers and sisters of	Contact online
disabled children and adults.	
SmiRA (Selective Mutism Information and Research	www.selectivemutism.org.uk/
Association)	www.selectivemutism.org.uk/information/information-for-
Support for professionals.	professionals/
Support for professionals.	

# **Social Prescribing Service** Contact details for further information www.england.nhs.uk/personalisedcare/social-prescribing Local agencies (GP, pharmacies, multi-disciplinary teams, hospital discharge teams, health professionals, fire service, police, job centres, Social Care, housing, voluntary, community and social enterprise - or by self-referral) to refer people to a link worker who will give them time and focus on 'what matters to me', taking a holistic approach. Works for those with long-term conditions; who need support with their MH; who are lonely or isolated; who have complex social needs which affect their wellbeing. Stem4 www.stem4.org.uk Anxiety and depression, eating, Calm Harm app (see apps at end of list) self-harm, addiction support **Stress and Anxiety in Teenagers** www.stressandanxietyinteenagers.com Online support for stress and how to manage it. **Stroud Beresford Group** www.stroudwomensrefuge.co.uk Refuge and outreach DV. Tel: 01453 764385 Students against depression www.studentsagainstdepression.org Students Against Depression is a website offering advice, information, guidance and resources to those affected by low mood, depression and suicidal thinking. **Suicide Crisis** contact@suicidecrisis.co.uk **Sunflower Suicide Support** www.sunflowerssuicidesupport.org.uk Based in Stroud. Help families who have sadly lost people to suicide. They have a website and an advice line.

www.survivorsuk.org

Text helpline: 020 3322 1860

Website: www.guardiansuk.com Email: info@guardiansuk.com Tel: +44 (0)1823 703199

**SurvivorsUK** 

Helps sexually abused men (aged 13 and above), as well as their friends and family, no matter when the abuse happened. Talk to Frank www.talktofrank.com information, advice and support Tel: 0300 123 6600 about drugs. Text: 82111 www.talktofrank.com/treatment-centre/youth-support-teamgloucester Link for alcohol/drug information cards which can be given out to young people and their families/carers: www.gscb.org.uk/media/1671/workbook\_cards\_screenprints-56954.pdf The Calm Zone www.thecalmzone.net Free nationwide helpline: Tel: 0800 58 58 58 & webchat (5pm-The Campaign Against Living Miserably. Online support, helpline midnight every day) & webchat for young men from 15 Webchat is available on the website (same times as the years with low mood. Suicide helpline). prevention. Information & support. For anyone who needs to talk about life's problems. Support for those bereaved by suicide through the Support After Suicide Partnership (SASP) The Children's Sleep Charity www.thechildrenssleepcharity.org.uk Supporting children with sleep Tel: 01302 751 416 issues. Support for families and Email: info@thechildrenssleepcharity.org.uk accredited training and leaflets for professionals and commercial organisations. The Girl with the Curly Hair Project http://thegirlwiththecurlyhair.co.uk Supports people on the Autistic Join the community on Facebook Spectrum and the people around Email: alis@thegirlwiththecurlyhair.co.uk them. or fill out the contact us form. Not just for girls, we have also helped thousands of Spiky Haired Boys too! Resources used by psychiatrists, GPs, psychologists,

Website: www.guardiansuk.com Email: info@guardiansuk.com Tel: +44 (0)1823 703199

teaching

&

counsellors

professionals. You'll need to	
subscribe and pay for this.	
The Hideout	www.thehideout.org.uk
Online support to help children understand domestic abuse.	
The Lullaby Trust	https://www.lullabytrust.org.uk/bereavement-support
Information and advice about safe baby care to reduce the risk of cot death. How to support a grieving sibling.	Helpline: 0808 802 6868 (10am-5pm, Mon-Fri; Tue & Thu 7-9pm; weekends and bank holidays, 6pm-10pm)
	Email: <u>support@lullabytrust.org.uk</u>
The Mix	www.themix.org.uk
Support on all issues for under 25's	Tel: 0808 808 4994 (11am-11pm)
(mental health, homelessness, drugs, money, abuse, bullying, etc).	Crisis text line 24/7 by texting THEMIX to 85258
	Email or chat online (4pm-11pm) via the website.
The Sleep Council	www.sleepcouncil.org.uk
An impartial advisory organisation that raises the awareness of the importance of a good night's sleep to health and wellbeing and provides helpful advice and tips on how to improve sleep quality and create the perfect sleep environment.	info@sleepcouncil.org.uk  Tel (for admin): 01756 791089  Freephone leaflet line: 0800 018 7923  Fax: 01756 798789
The Tavistock and Portman NHS Foundation Trust (see GIDS)	www.tavistockandportman.nhs.uk
TIC+ (Teens in Crisis)	www.ticplus.org.uk
Face to face and online counselling for 9-21 year olds. Works closely with CYPS.	Email: admin@ticplus.org.uk
	Tel: 01594 372777 (office opening hours: Mon & Wed 9am- 4pm and 6-8pm; Tue & Thu 9am-1pm and 6-8pm; Fri 9am-3pm; Sun 6-8pm
	<u>Text support: 07520 634063</u>
Parent Support & Advice Line for parents of children aged 0-25 years.	Parent Support & Advice Line: 0800 652 5675
	www.ticplus.org.uk/parents-carers
	Mon & Wed: 5pm-9pm; Tue & Sat: 9.30am-1pm.

TICS	www.nhs.uk/conditions/tics/treatment/#selfhelp
Support for YP with tics.	
Time To Heal	
Works with homeless people in hospital.	
TOP (Triumph Over Phobia)	www.topuk.org
Self-help groups in Cheltenham & Glos.	
Tourette Syndrome	https://www.nhs.uk/conditions/tourettes-syndrome/
Voice Collective	www.voicecollective.co.uk
UK-wide, London-based, project	Email: info@voicecollective.co.uk
that supports CYP who hear voices, see visions, have other 'unusual' sensory experiences or beliefs.	Tel: 020 7911 0822
Support for parents/families. Training for youth workers, social workers, MH professionals, etc.	Not able to provide immediate crisis support, so if you need to talk with someone urgently, please call Childline (0800 1111) or NHS 111.
	If you're an adult looking for a peer support group near you, visit: <a href="https://www.hearing-voices.org">www.hearing-voices.org</a> for support groups across the UK, and <a href="https://www.intervoiceonline.org">www.intervoiceonline.org</a> for support groups in other countries.
Winston's Wish	www.winstonswish.org.uk
Bereavement service.	National helpline: 08088 020 021.
Women's Aid	https://www.womensaid.org.uk/
National charity working to end domestic abuse to women and children.	For information and support, email: <pre>helpline@womensaid.org.uk</pre> , or contact a local domestic abuse service by using the Domestic Abuse Directory: <pre>www.womensaid.org.uk/domestic-abuse-directory</pre>
Young Minds	www.youngminds.org.uk
Website with a range of information	Young person looking for help and support
for YP, their families and practitioners, including tips, advice & guidance for support during the	Text the YoungMinds Crisis Messenger, free 24/7 support across the UK if you are experiencing a mental health crisis.
Covid-19 pandemic, such as anxiety	If you need urgent help text YM to 85258
about returning to school; struggling with self-isolation & social distancing and for those who have lost a loved one due to	Parent Help Line: 0808 802 5544

coronavirus. They also provide a parents' helpline, which is contactable by phone, webchat or email.	
Youth Access	www.youthaccess.org.uk
Advice, counselling, money, rights. Works closely with Government, NHS, academic and voluntary sector to improve youth MH policy.	Tel: 020 8772 9900 Email: <u>admin@youthaccess.org.uk</u>
Zero Suicide Alliance (ZSA)	
Suicide Awareness Training.	
ZERO TO THREE	https://www.zerotothree.org/parenting
Works to ensure that babies and toddlers benefit from the family and community connections critical to their well-being and development. Healthy connections help build babies' brains.	